

Te Poari ā-Rohe o Papakura
Te Rīpoata ā-Tau 2018/2019

Papakura

Local Board Annual Report 2018/2019



Mihi

Tēnā kia hōea e au taku waka mā ngā tai mihi o ata
 e uru ake ai au mā te awa o Tāmaki
 ki te ūnga o Tainui waka i Ōtāhuhu.
 I reira, ka toia aku mihi ki te uru ki te
 Pūkaki Tapu a Poutūkeka,
 i reira, ko te Pā i Māngere.
 E hoe aku mihi mā te Mānukanuka o Hoturoa
 ki te kūrae o Te Kūiti o Āwhitu.
 I konā, ka rere taku haere mā te ākau
 ki te pūaha o Waikato, te awa tukukiri o ngā tūpuna,
 Waikato Taniwha Rau, he piko he taniwha.
 Ka hīkoi anō aku mihi mā te taha whakararo
 mā Maīoro ki Waiuku ki Matukutūreia
 kei konā, ko ngā Pā o Tahuna me Reretewhioi.
 Ka aro whakarunga au kia tau atu ki Pukekohe.
 Ka tahuri te haere a taku reo ki te ao
 o te tonga e whāriki atu rā mā runga i ngā hiwi,
 kia taka atu au ki Te Paina,
 ki te Pou o Mangatāwhiri.
 Mātika tonu aku mihi ki a koe Kaiaua
 te whākana atu rā o whatu mā Tikapa Moana
 ki te maunga tapu o Moehau.
 Ka kauhoetia e aku kōrero te moana
 ki Maraetai kia hoki ake au ki uta ki Ōhuiarangi,
 heteri mō Pakuranga.
 I reira ka hoki whakaroto ake anō au
 i te awa o Tāmaki mā te taha whakarunga
 ki te Puke o Taramainuku, kei kona ko Ōtara.
 Kātahi au ka toro atu ki te Manurewa a Tamapohore,
 kia whakatau aku mihi mutunga
 ki runga o Pukekiwiriki
 kei raro ko Papakura
 ki konā au, ka whakatau.

Let this vessel that carries my greetings
 travel by way of the Tāmaki River
 to the landing place of Tainui canoe at Ōtāhuhu.
 There, let my salutations be borne
 across the isthmus to the Pūkaki lagoon
 and the community of Māngere.
 Paddling the Manukau Harbour
 we follow the Āwhitu Peninsula to the headland.
 From there we fly down coast
 to the Waikato river mouth,
 sacred waters of our forebears.
 Coming ashore on the northern side at
 Maīoro we head inland to Waiuku and Matukutūreia,
 there are the Pā – Tāhuna and Reretewhioi.
 Heading southward I come to Pukekohe.
 My words turn to follow the ancient ridgelines
 along the Southern boundary,
 dropping down into Mercer
 and Te Pou o Mangatāwhiri.
 My greetings reach you at Kaiaua
 who gazes across Tikapa Moana
 to the sacred mountain, Moehau.
 Taking to the sea, my remarks travel
 to Maraetai and then to Ōhuiarangi,
 sentinel to Pakuranga.
 There we follow again
 the Tāmaki River
 to Te Puke o Taramainuku, Ōtara resides there.
 From here I reach for Manurewa
 until my greetings come to rest
 on Pukekiwiriki
 below which lies Papakura
 and there I shall rest.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Papakura Local Board area from 1 July 2018 to 30 June 2019.

You can read about our progress, expenditure, service performance and challenges faced in 2018/2019. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Papakura Local Board Agreement 2018/2019.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together we're delivering for Auckland.

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Pulman Park

He kōrero mai i te heamana From the chairperson



On behalf of the board, it is my pleasure to reflect on our achievements for 2018/2019 and draw attention to some of the highlights over the last year.

In line with creating a “vibrant and prosperous metropolitan centre”, the board and the Papakura Commercial Project Group continued working with key stakeholders to revitalise the town centre and adopted the Metropolitan Town Centre Masterplan.

In relation to “people in Papakura leading active, healthy and connected lives”, we completed the Opaheke Reserve 1 and 2 sports fields, built a new playground in Kauri Drive Reserve, completed an extensive playground renewal with additional equipment at Youngs Beach Reserve and upgraded the seating at the Hawkins Theatre. We installed solar panel heating and thermal pool covers at Massey Park Aquatic Centre, extending the swimming season of the outdoor pool.

We supported numerous community projects via our grants programme and funded several scholarships for young people. We have started implementing the Smiths Avenue Reserve concept plan and have also funded placemaking at Smiths Avenue with great results.

Construction of the Takanini Community Hub and Library began, with the sod-turning 3 August 2018.

We continued working with the Pukekiwiri Pā Joint Management Committee on improvements to Pukekiwiri Pā, progressing development of a stairway to access the site.

We successfully advocated for the Papakura park-and-ride to be added into the Long-term plan and the Regional Land Transport Plan. We were also successful in advocating for the upgrade of the park-and-ride at Takanini where work was due for completion by July 2019.

I want to thank everyone for their continued input and involvement in our plans and projects. I look forward to another exciting year in which we achieve our ambitions and aspirations for Papakura together.

Brent Catchpole
Chairperson, Papakura Local Board

Te Poari ā-Rohe o Papakura Papakura Local Board



Your board

(L to R): Michael Turner, Katrina Winn, Brent Catchpole (Chairperson), Bill McEntee, Felicity Auva’a (Deputy Chairperson), George Hawkins



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Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Papakura projects and improvements

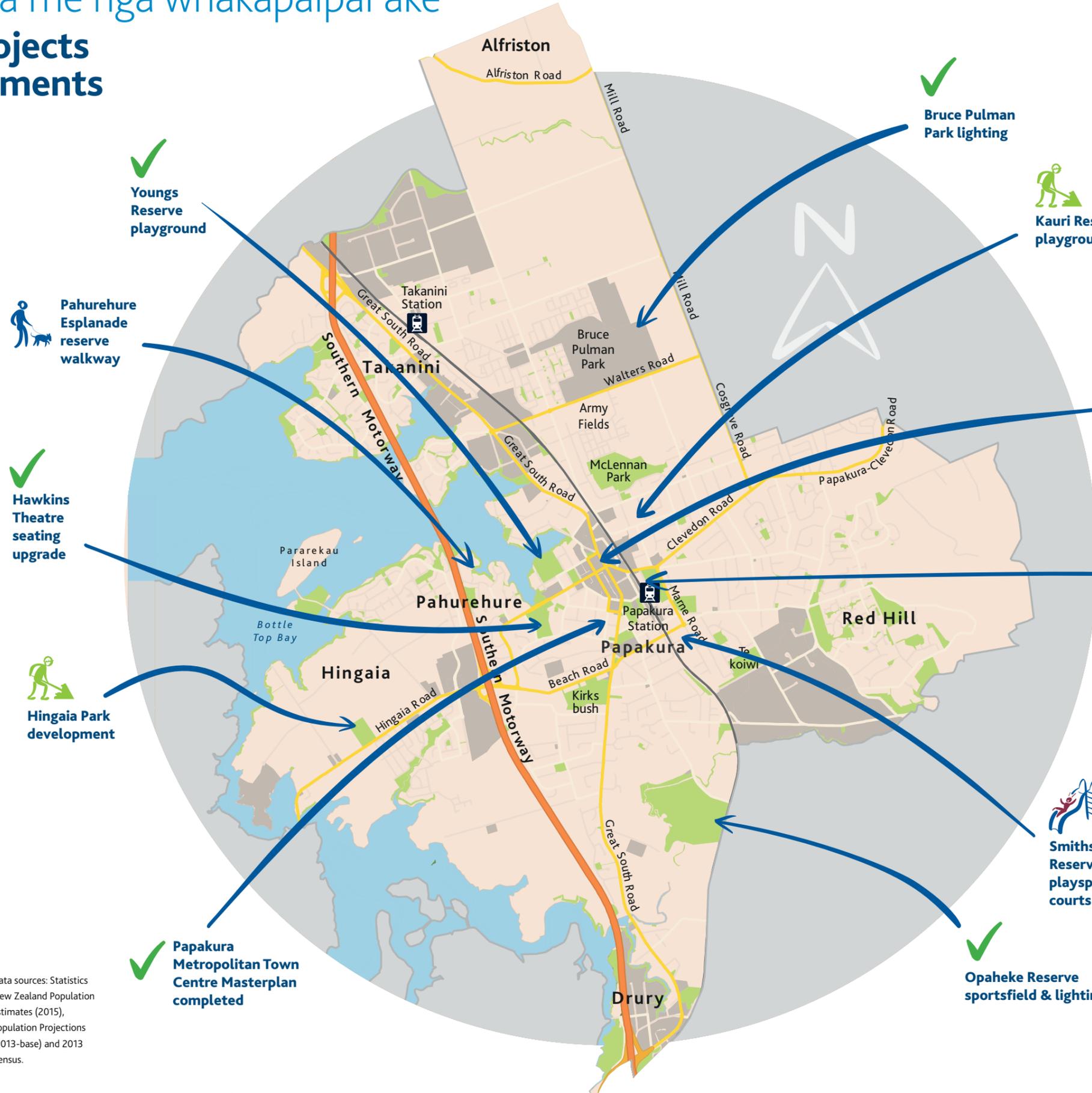
KEY TO CURRENT & PLANNED PROJECTS

-  Delivered projects
-  Current projects
-  Current playground renewals
-  Current track renewals

LEGEND

-  Public open space (Unitary Plan)
-  Motorway
-  Major Road
-  Arterial Road
-  Medium Road
-  Minor Road

Data sources: Statistics New Zealand Population Estimates (2015), Population Projections (2013-base) and 2013 Census.



We are home to more than **140** local parks and sports fields, **1** aquatic centre, **2** libraries, **1** recreation centre and **9** community halls



24% of Papakura's residents are 14 years or younger



A population of **45,633** projected to increase to **70,200** by 2033

28% of residents identify as Māori



11 mana whenua iwi/hapū have an interest in Papakura

Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

Highlights include Opaheke Reserve sports fields 1 and 2 and lighting, Ray Small skate park renewal, Hawkins Theatre seating upgrade, Bruce Pulman Park lighting, Massey Park Aquatic Centre solar heating and thermal pool covers, Drury Hall carpark and Youngs Beach Reserve playground. Building began on the Takanini community hub and library, and the Opaheke sports field

changing rooms and toilets. We provided placemaking activities at Smiths Avenue, funding towards CCTV monitoring in Papakura town centre and funding to The Corner.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▲	61%	66%	64%	61%	
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▼	35%	14%	23%	32%	The council delivered safety projects in the Papakura town centre, including a monitored CCTV system of 30 cameras. Most resident survey comments acknowledge some significant issues are beyond council influence. Where we can improve the look and feel of the town centre and the train station area, this may boost future satisfaction ratings.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●		35%	89%	New Measure	New Measure	The target is based on previous years' local board work programme activities. We exceeded target as the community-led practice is championed through activities such as community network meetings highlighting facilities and services in Papakura, mural paintings and Rosehill College Beautification events by youth.
The percentage of Empowered Communities activities that build capacity and capability	●		30%	70%	New Measure	New Measure	The target is based on previous years' local board work programme activities. We exceeded target as community capacity and capability is being built through activities such as Youthtown mentoring of Papakura Youth Council and youth mentoring basketball coaching.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●		75%	71%	New Measure	New Measure	The result is slightly below target, but represents a high proportion of community-led programmes.
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●		1,400	0	New Measure	New Measure	One Movies in Parks event was included in the baseline and target, but was cancelled due to bad weather.
The percentage of attendees satisfied with a nominated local community event	●		75%	56%	New Measure	New Measure	Feedback from the Papakura Street Festival event suggested improvement to increase satisfaction, including a larger-scale event with more food, market stalls and entertainment options.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●		194,347	227,782	New Measure	New Measure	
The percentage of art facilities, community centres and hire venues network that is community led	●		18%	25%	New Measure	New Measure	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public WiFi networks)	●		120,000	115,643	New Measure	New Measure	The decline in sessions seems to be driven by more people using their own smart devices, combined with better, more affordable home data plans. However, for Aucklanders without data access, free library WiFi remains an important means of accessing information and participation.
The number of visits to library facilities	●		230,000	210,778	New Measure	New Measure	Visits to Papakura Library have unexpectedly declined significantly, despite increasing participation in programmes, and events and high customer satisfaction. Auckland Libraries is working with the community to ensure local services remain relevant and attractive.
Percentage of customers satisfied with the quality of library service delivery	●	▲	80%	95%	91%	90%	

Local Community Services measures cont'd over

Local Community Services cont'd

We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●		82%	77%	New Measure	New Measure	Papakura has a surplus of sports field usage hours after the recent development of Opaheke sports park with two sand carpets. Concern centres on the quality of the experience, specifically soil fields and weather closures. Officers will work with the local board and community on these issues.
The customers' Net Promoter Score for Pool and Leisure Centres	●	∨	7	3	22	7	We rated well for the variety of programmes on offer, staff and friendliness of teams, quality of the teachers/instructors and value for money. Desired improvements wanted relate to cleanliness and building maintenance, overcrowding and security/customer behaviour.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●		51%	61%	New Measure	New Measure	Resident satisfaction with local parks and reserves reflects overall satisfaction with our full-facility contracts for service.
The percentage of residents who visited a local park in the last 12 months	●	—	85%	75%	75%	85%	We didn't meet target but matched last year's performance. The council is rolling out programmes to connect people to nature and activate our local parks, and the board has commissioned an Open Space Network Plan to be delivered in August 2019. These programmes should help increase park visits in future.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●		16.6%	43.5%	New Measure	New Measure	

Local Environmental Management

Continued restoration work has occurred in Dominion Reserve involving weed control of selected species, allowing native species to expand into the resulting gaps. This work will help to connect this area of native forest with Red Hill Scenic Reserve. Weed control and riparian planting for the Papakura Esplanade Reserve has commenced.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	∧	100%	83%	80%	100%	We successfully delivered five of six environmental projects. The Manukau Harbour Forum's work programme was deferred until the next financial year.

Local Planning and Development

We adopted the Metropolitan Town Centre Master Plan for Papakura.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	Papakura business associations complied with their BID policy obligations, which include submitting a strategic plan, annual financial accounts and annual business plans to Auckland Council.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

COMMUNITY SERVICES

Sports field usage hours have increased after the recent development of Opaheke sports park with two sand carpets, and it is important that our sports parks and community facilities are fit for purpose. The focus is around quality of the experience, specifically ongoing concerns around soil fields and weather closures. Officers will work with the local board and community on these issues, including delivery of stage one of the Smiths Avenue Reserve Concept Plan and progressing the Papakura Local Paths (Greenways) Plan. The Sports Needs Assessment commissioned by the board continues to guide prioritising investment in sport, and the local board is also committed to the continued development of Opaheke and Pulman Parks. We look forward to ongoing development of the Takanini Community Hub and Library, due to be completed in late 2020.

Net Promoter Score for pools and leisure centres was slightly below target, however board funding for solar heating panels and an outdoor pool cover should provide more swimming hours and increase satisfaction. The survey retained good results for overall pool condition, service levels and security.

LOCAL PLANNING AND DEVELOPMENT

The council has worked with business owners on a town centre lighting initiative and developed a crime prevention booklet. In June 2019, the final report commissioned by council from BECA Ltd on Papakura Town Centre Safety was presented to the board. This was accompanied by updates from Auckland Transport to address safety issues both within the town centre and the adjacent train station. The council is now considering critical long-term recommendations and investment in projects outlined in this report.

Te āhuatanga ā-rohe

Local flavour

Community champions!

Papakura residents come together to create a better community, showing how a little bit of love made Papakura's Orion Street a champion.

Previously known as a tough neighbourhood, residents decided to do something about it.

Baggie Sandra Tilyard knocked on doors to form a Neighbourhood Support Group, and resident Tua Browne joined, rallying more support.

They were so successful that the Orion Street Neighbourhood Support Group was named the national body's Champion of the Year, an event celebrated by the Papakura Local Board which works with Neighbourhood Support.

"There's no getting away from the fact we were a bit of a magnet for antisocial behaviour and a lot of us were sick of it," Baggie says.

It took a lot of hard work, but this is now a connected community where neighbours look out for each other and has a positive future.

Tua says Orion Street is a "small street with a big heart".

"We knocked on doors and every house had its own story. It was a case of encouraging people to get out there and love their neighbours. We have reaped the reward of that, with the climate of fear we had now gone, and people proud to say they are part of Team Orion.

"It's too easy to forget there are always more good people than bad."

In the group's first two years, crime dropped dramatically, and there are now even more prevention initiatives in place, with Orion Street set to make further gains.

"Orion Street put Neighbourhood Support back on the map," Constable Steve Brown says. "We use them to tell other areas what can be achieved."

Locals now have their own Facebook page, meet regularly and are reaching out to nearby streets to support their efforts to form similar groups.

"A little bit of love, a smattering of aroha, goes a long way," Tua says.



"Orion Street put Neighbourhood Support back on the map"

Team Orion's Tua Browne and Baggie Sandra Tilyard with Constable Steve Brown

Te tahua pūtea

Funding impact statement

For the period ended 30 June 2019

\$000*	NOTES	ACTUAL 2018/19	ANNUAL PLAN 2018/19*	ANNUAL PLAN 2017/18
Sources of operating funding:				
General rates, UAGCs, rates penalties		11,121	11,121	11,316
Targeted rates		250	250	163
Subsidies and grants for operating purposes		20	9	10
Fees and charges		326	311	275
Local authorities fuel tax, fines, infringement fees and other receipts		37	9	83
Total operating funding		11,753	11,700	11,846
Applications of operating funding:				
Payment to staff and suppliers	1	10,534	9,469	9,249
Finance costs		651	651	969
Internal charges and overheads applied		1,556	1,556	1,618
Other operating funding applications		0	0	0
Total applications of operating funding		12,741	11,676	11,836
Surplus (deficit) of operating funding		(987)	24	10
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt	2	4,253	5,976	2,948
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		4,253	5,976	2,948
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		540	2,380	984
- to improve the level of service		68	773	23
- to replace existing assets		2,658	2,846	1,952
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	3,266	6,000	2,958
Surplus (deficit) of capital funding		987	(24)	(10)
Funding balance		0	0	0

Variance explanation Actual 2018/2019 to Annual Plan 2018/2019

- Supplier payments are above plan due to higher than anticipated maintenance expenditure incurred for the maintenance of local facilities and assets. In 2018/2019, significant areas of spend in Papakura included streetscaping services for trees and the renovations of the McLennan Park sports fields.
- The increase in debt is below plan due to lower than anticipated capital expenditure, resulting in a reduced requirement for debt funding.
- Capital expenditure is below plan due to:
 - Delays in the Takanini multi-purpose hub and Opaheke Reserve development projects. These were deferred to 2019/2020; and
 - Resource consenting delays in the McLennan Park pathway development.
 This is partially offset by additional renewals brought forward due to the availability of delivery capacity. Significant renewals included Young's Beach playground, Drury Hall car park, Hawkins Theatre auditorium seating and Massey Park Aquatic Centre solar heating and thermal covers.

*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028)



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